

HOW2 CREATE LGBTI INCLUSIVE SERVICES



Does your organisation have values, goals or targets about increasing inclusivity and celebrating diversity?

The **HOW2 create lesbian, gay, bisexual, transgender and intersex (LGBTI) inclusive services** program can provide you with a practical way to work towards these goals.

Four sessions held 6 weeks apart combined with workplace activities provide participants with increased knowledge and capacity in:

1. Auditing your service
2. Consulting consumers
3. Educating colleagues
4. Developing and implementing an action plan
5. Managing obstacles
6. Evaluating changes

This program, presented by SHINE SA, is based on a set of 6 national standards developed by Gay and Lesbian Health Victoria (GLHV), in conjunction with QIP (Quality, Innovation & Performance), known as Rainbow Tick Accreditation.

SHINE SA



SESSION DETAILS

Tasks are assigned prior to the first session and at the end of sessions 1, 2 & 3. These tasks involve practical activities at participants' workplaces to start the change management process towards accreditation.

Important: Organisations can choose to be assessed against the 6 national standards through an external process undertaken by QIP in order to achieve the Rainbow Tick. The HOW2 training program can support organisations seeking to achieve this accreditation and is suitable for any organisation seeking to become more inclusive for LGBTI clients and staff.

WHEN

- 23 August 2018
- 4 October 2018
- 15 November 2018
- 13 December 2018

TIME 9:30am – 2:30pm

WHERE SHINE SA, 64c Woodville Road, Woodville

Participants are required to attend all 4 sessions.

A minimum of 2 participants are required to attend from each organisation.

The cost per participant is \$990 incl. GST (min. 2 participants = \$1980)

If you are a not-for-profit or community youth-focused service you may qualify for the Office for Youth HOW2 Training Subsidy.

FURTHER INFORMATION & REGISTRATION

www.shinesa.org.au/courses/how2