SHINE SA ANNUAL REPORT 2014-15
SEXUAL AND RELATIONSHIP WELLBEING FOR ALL
ABOUT US

Established initially in 1970 as the Family Planning Association of South Australia, in 1998 the name was changed to SHine SA (Sexual Health information, networking & education), better reflecting our expansion beyond traditional family planning services.

Today SHine SA is a leading not-for-profit provider of primary care services and education for sexual and relationship wellbeing. The organisation is governed by a voluntary board of directors.

SHine SA’s service and education delivery model works to provide sexual health education, early intervention, health promotion, clinical services and therapeutic counselling.

SHine SA provides nurse led and medical clinical assessment, treatment and counselling services across several sites in the northern, southern and western regions of Adelaide. Drop-in clinics provide free responsive access to young people under the age of 25. Increasing uptake of clinical services by males is a key objective of the organisation.

SHine SA conducts workforce development education for doctors, nurses/midwives, community workers and teachers, and strives to enhance these services through optimising technology. SHine SA is also active in providing broader community education and awareness programs.

A specialised sexual health Library and Resource Centre is a key feature of the organisation, providing a comprehensive range of resources and information.

SHine SA’s Close the Gap program offers a well-researched set of education materials for Aboriginal communities across South Australia, including the Anangu Pitjantjatjara Yankunytjatjara (APY) Lands. These materials have been developed in conjunction with Aboriginal Elders and community representatives. SHine SA staff travel throughout South Australia to promote sexual and reproductive health.

The Focus Schools Program, building on SHine SA’s strong partnership with the Department for Education and Child Development, operates across 93% of South Australian secondary schools, supporting teachers to deliver a relationships and sexual health education curriculum in Years 8–10. Research led by UniSA will further inform future best practice in this area.

Partnerships with organisations committed to sexual and relationship wellbeing are greatly valued and we work collaboratively with a range of government and non-government agencies, family planning organisations, educational institutions, health associations and service providers, in order to best meet the relationships and sexual health needs of the South Australian community.

CONTENTS

About Us
Chair’s Report
Nomination & Governance Committee
Chief Executive Officer’s Report
Strategic Directions 2013–16
Our Services at a Glance
Service Performance Statistics
Clinical Services & Community Programs Division
Director of Medical Services
Education, Information & Research Division
Corporate Services Division
Statutory Compliance
Financial Report
Organisational Chart
Our Partners
On behalf of the Board, it is with great pleasure that I present the 2014–15 Annual Report of SHine SA.

At the Annual General Meeting last year the constitution of SHine SA was modernised, including the governing Council being renamed a Board. Peta Smith decided not to stand for another term and I was elected as Chair by the Board. I would like to thank Peta on behalf of the Board for her leadership in strengthening and modernising the governance of the organisation. Philip Jackson finished his six-year term as a Director of SHine SA and was given a send-off at the Annual General Meeting. His wisdom and knowledge of the organisation was invaluable and we wish him well in his future endeavours. I would also like to take this opportunity to thank Matthew Rosenberg for serving as Chair of the Finance, Audit and Risk Committee until March 2015. Jody Bund, Director of the Board and Chair of the Finance, Audit and Risk Committee and Poppy Matters, Director of the Board and a member of the Nomination and Governance Committee, were appointed in November 2014.

2014–15 has been a year of strong focus on positioning SHine SA for the future by setting the corporate direction with a renewed mission and values and a Strategic Plan to 2020. The strategic plan process included the use of a Population Based Service Plan to review the service processes and identify areas of need; and identifying physical facilities that are needed to increase our reach and access for clients. For example, SHine SA is working on the establishment of a facility in the central business area of Adelaide that will improve the scope and access to services for the GLBTI community. In addition, successful tenders have enabled SHine SA to extend our services to meet a broader range of community needs including the new Safe Schools and STI Prevention Program; and increasing services to Aboriginal young people through the ICAN FLO Service.

SHine SA has a dedicated approach to building a skills-based, dynamic governing Board of Directors, supported by attendance at training courses and the use of a skills-based matrix to influence the appointment of new Directors. In the past twelve months the Board has broadened its oversight to include clinical governance as well as corporate governance. The Board has developed, reviewed and approved governance policies which are simple and clear. Further, the Board has approved a Risk Management Framework and reviewed the Finance, Audit and Risk Terms of Reference to include risk as a key area. This has set the wheels in motion to build a robust risk mitigation monitoring and remedy system overseen by the Board.

The leadership of Jill Davidson as CEO of the organisation and the dedication of the staff is to be commended. I would like to take this opportunity to thank Jill, her staff including the Board and Committee secretariat for their assistance and commitment to the organisation.

Heather Karmel
FCPA FAICD
Chair, SHine SA Board

The Nomination & Governance Committee assists the SHine SA Board with its governance role of ensuring that the organisation operates effectively, efficiently, ethically and legally. The Committee led a review of SHine SA's Constitution, which included changing the governing body's title from Council to Board, ensuring that the Objects of the organisation aligned with the Strategic Framework; and benchmarking compliance with the Governance Standards of the Australian Charities and Not for Profit Commission. The membership endorsed these changes at the AGM in October 2014.

Founding members of the Committee Peta Smith and Philip Jackson retired from the Committee at the AGM. Peta’s vision to improve and strengthen SHine SA governance processes saw the genesis and establishment of the Committee and Philip generously brought his considerable legal and governance experience to the early development and ongoing work of the Committee. I acknowledge and thank them for these important contributions.

New Committee members Heather Karmel and Poppy Matters joined Jill Davidson and me in November 2014 and contributed to the process of Board self-evaluation and improvement, and a strategic approach to Board composition. We thank Shirley Howard for her continued secretarial/executive support of the Committee.

Brigid Coombe
Chair, Nomination & Governance Committee
This has been a busy year and the statistics illustrate this as we have progressively worked to achieve our targets in the second year of our Strategic Plan. It is with a sense of great pride on behalf of all the team at SHine SA that I present the CEO’s Operational Report and the strategic achievements of the Strategic Plan as reported under the four pillars of Existing Services, New Services, Partnerships and Quality.

SHine SA is a non-government organisation and continues to deliver efficient and effective sexual and reproductive health services to the community. This year, we have increased our service profile with the addition of the Safe Schools Coalition program (funded by the Australian Government Department of Education and Training and convened through the Foundation for Young Australians) and through winning the Targeted HIV and STI Prevention Program (in partnership with the Victorian AIDS Council) commencing in July. The success of the Safe Schools Coalition in SA is known nationally, and with 48 schools signed up to a commitment to prevent homophobia in schools we are confident that this will have a strong and lasting positive effect on the community in the future.

We are seeing ever-increasing numbers of the community as we continue to expand our client groups and communities of interest. Across nine sites, we delivered 47,601 clinical services, an increase of 23% this year, and 1368 counselling services, an increase of 43%. Workforce education increased by 62%. This year 51% of all clients were under 25 years, 78% were under 35, and 86% of service provision was to communities of interest.

The Focus Schools Program continues to thrive across South Australia, including schools in rural and remote Aboriginal and Anangu communities. We have extended our education offer to independent secondary schools and added a new curriculum for primary school teachers.

We continue to dedicate time and resources to improve and maintain robust quality systems. The culmination of the work that our team has undertaken will revolutionise our reporting capability through a system of ‘Dashboard’ indicators and benchmarks. The work undertaken this year forms the foundation to ensure strong reporting and financial systems and to enable greater analysis of the activities that occur across SHine SA programs. This Dashboard will underpin a sophisticated reporting and benchmark indicator system for Board and funding provider reporting. This in turn will enhance our capacity to meet our corporate governance responsibilities.

Staff were passionate in their endeavour to build a continuous quality improvement system and to demonstrate these improvements within an accreditation framework. An important part of the continuous quality improvement journey this year has been the organisation-wide accreditation surveys for Quality Improvement Council (QIC) and Rainbow Tick. The establishment of the GLBTI Staff Network provided a framework of action for the organisation to work towards meeting the Rainbow Tick accreditation standards. A first for South Australia, SHine SA has demonstrated a commitment to GLBTI pride, diversity and inclusion and this notifies staff and consumers that they will receive responsive and inclusive services through this process. Our quality improvement endeavours reflect our commitment to maintaining a robust clinical governance framework.

Organisation responsiveness is integral to delivering on the elements of the Primary Care Framework to ensure a smooth client journey through the health system. We continue to integrate systems and work to enhance a Single Point of Entry and central response system to aid the client experience. Such a system helps to improve the capacity of a statewide service to increase access and responsiveness, and ensure that all clients receive a common response. We are proud that this is such a prominent characteristic or our organisation’s culture.

The Online Chlamydia Initiative (Get Checked Now) has demonstrated that technology is another way to educate clients with nearly as many accessing our website as those who walk through the door. An opportunity to fund advertising in rural areas would underpin a strong opportunity for young people in country towns to access testing.

SHine SA continues to demonstrate its capacity to be flexible, efficient, responsive and astute to the demands of the changing health sector in SA. Again the organisation has outperformed many of the targets set by SA Health albeit that the fiscal environment is challenging as resources tighten. The impact on the funding of primary care services generally continues to create the need for positive partnerships to enable more efficient and financially sustainable services delivered in a way that connects care within the community.

Our Strategic Plan 2013-16 has required a stronger focus to implement the directions across the organisation. We have invested considerable time this year in building the framework for our Year 2 Annual Business Plan in order to meet our goals. This work will hold us in good stead as we work towards a new Strategic Plan to 2020. Our intent is to consolidate and build a solid foundation to enable the organisation to extend its reach, deliver its existing services with more efficiency, grow comprehensive services and embed quality in everything that we do.

I would like to take this opportunity to thank the dedicated Strategic Management Team, without whose support I would not be able to implement the strategic directions; the Leadership group, who have been fantastic in contributing to the Leadership Forums; and all the staff for their support through a time of transformational change. This year, we welcomed Alan McLaughlin as the Chief Finance Officer/Manager Corporate Services, who has led the development of a corporate services function for SHine SA. I also want to thank my Board Chair, Heather Karmel for her experienced guidance and support and the volunteer Board who work diligently for SHine SA and supported me through this time of clinical and corporate governance improvements.

Jill Davidson
Chief Executive Officer
**STRATEGIC DIRECTIONS**

### Existing Services
- SHINE SA is delivering the SA Health contract with maximum efficiency.
- SHINE SA has established revenue generating services that extend beyond the SA Health contract.
- SHINE SA has developed strategic partnerships that enhance our services.
- SHINE SA has strengthened its business support functions.

### New Services
- The organisation is supported by a robust ICT Strategy that enhances Health Service Agreement activity.
- We have repositioned the organisation through marketing.
- We have established new partnerships.
- Our research credentials are enhanced through our relationships with higher education institutions in SA.

### Partnerships
- SHINE SA is working towards meeting its SA Health Agreement KPIs.
- We are trading our sexual health and wellbeing resources to an extended customer base.
- We are developing and relationship wellbeing resources to an extended customer base.
- We are developing and relationship wellbeing resources to an extended customer base.

### Quality
- SHINE SA has strengthened its organisational governance.
- Corporate governance has strengthened.
- Clinical Governance has strengthened.
- Clinical Governance Framework.
- Clinical Governance Action Plan.
- Clinical Indicators in place and reported.
- Incident reporting process reviewed.
- Director of Medical Services appointed.

### 2013–16

<table>
<thead>
<tr>
<th>Existing Services</th>
<th>New Services</th>
<th>Partnerships</th>
<th>Quality</th>
</tr>
</thead>
<tbody>
<tr>
<td>SHINE SA is delivering the SA Health contract with maximum efficiency.</td>
<td>The organisation is supported by a robust ICT Strategy that enhances Health Service Agreement activity.</td>
<td>SHINE SA has strengthened its business support functions.</td>
<td>SHINE SA is working towards meeting its SA Health Agreement KPIs.</td>
</tr>
<tr>
<td>SHINE SA has established revenue generating services that extend beyond the SA Health contract.</td>
<td>We have repositioned the organisation through marketing.</td>
<td>We are trading our sexual health and wellbeing resources to an extended customer base.</td>
<td>We are developing and relationship wellbeing resources to an extended customer base.</td>
</tr>
<tr>
<td>SHINE SA has developed strategic partnerships that enhance our services.</td>
<td>We have established new partnerships.</td>
<td>Our research credentials are enhanced through our relationships with higher education institutions in SA.</td>
<td>We are developing and relationship wellbeing resources to an extended customer base.</td>
</tr>
<tr>
<td>SHINE SA has strengthened its business support functions.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**The culture of the organisation is supported by a fit-for-purpose industrial agreement.**

We have extended our workforce development services through optimising technology and targeted training.

Services are extended through relationships with all primary health organisations in SA.

Continuous Quality Improvement has strengthened.

The new services are supported by robust technology.

The organisation is strengthened by solid business supports.

**SHINE SA is working towards meeting its SA Health Agreement KPIs.**

- KPIs met and exceeded in majority of areas.
- Finance Audit and Risk Reporting in place.
- Board reporting framework established.
- Significant marketing to increase Online Chlamydia Initiative uptake.

**The organisation is strengthened by solid business supports.**

- Organisation structure reviewed to align ICT with Corporate Services.
- New clinical software supported by Tyro.
- Improved high end reporting.

**Cost Centre Accounting driving efficiencies.**

- KPI systematic data collection.
- Clinic efficiency metrics in place.
- Reviewed forms for provision of Dashboard reporting.
- Participated in national data collection with Family Planning NSW.

---

**SHINE SA ANNUAL REPORT 2014–15**

---

**SHINE SA ANNUAL REPORT 2014–15**
OUR SERVICES AT A GLANCE

98 STAFF AS AT 30 JUNE 2015
91% FEMALE
9% MALE

20
NURSES & MIDWIVES
14
MEDICAL OFFICERS
3
COUNSELLORS
24
EDUCATORS & COORDINATORS
5
MARKETING, RESOURCES, INFORMATION
8
MANAGERS
24
ADMINISTRATION

SERVICE PERFORMANCE STATISTICS

9130
CLIENTS UNDER 25 YEARS ACCESSING STI SCREENING

57%
% CLIENTS UNDER 25 YEARS ACCESSING STI SCREENING

78%
% CLIENTS UNDER 35 YEARS ACCESSING STI SCREENING

21%
% CLIENTS MALE ACCESSING STI SCREENING

4%
% CLIENTS WHO IDENTIFY AS ATSI

124
STATE SECONDARY SCHOOLS IN FOCUS SCHOOLS PROGRAM

149
DOCTORS COMPLETED SEXUAL HEALTH COURSE

124
NURSES/MIDWIVES COMPLETED SEXUAL HEALTH COURSE

843
TEACHERS COMPLETED SEXUAL HEALTH COURSE

227
COMMUNITY WORKERS COMPLETED SEXUAL HEALTH COURSE

390
UNIQUE COUNSELLING CLIENTS

7828
VISITORS TO GET CHECKED NOW WEBSITE

24
HEALTH PROMOTION ACTIVITIES

84925
SHINE SA RESOURCES DISTRIBUTED

1342
SEXUAL HEALTHLINE CONTACTS

16157
TOTAL STI SCREENINGS

6
METROPOLITAN CLINIC LOCATIONS

1343
PROFESSIONAL EDUCATION PARTICIPANTS

4293
DROP-IN CLINICAL SERVICES

1368
THERAPEUTIC COUNSELLING APPOINTMENTS

1589
RESOURCES LOANS

271754
VISITORS TO SHINE SA WEBSITE

47601
CLINICAL SERVICES PROVIDED

21454
CLINIC APPOINTMENTS ATTENDED
The Clinical Services & Community Programs Division continues to provide high quality clinical services and a range of community programs to the South Australian community. The Division encompasses SHine SA’s clinical services, and the following programs: Focus Schools Program, Safe Schools Coalition SA, Close the Gap and Quality. The SA Targeted HIV and STI Prevention Program, initially named HIV SA, will join this suite of programs in 2015-16.

Clinical services are provided from six locations across metropolitan Adelaide and three within the prison system at Yatala Women’s Prison, Yatala Labour Prison and the Adelaide Remand Centre. SHine SA general clinics are provided in the regions of Davoren Park, Woodville, Kerparrinthi Aboriginal Health & Wellbeing Centre (Woodville), Gilles Plains, Marion and Noarlunga. Counselling is provided in Davoren Park, Woodville, Marion and Noarlunga.

The demand for clinical services continues to grow with an increase in services provided in 2014-15 to a total of 21,481 appointments for 7,267 clients. There was also an increased demand for Sexually Transmitted Infection (STI) screening services, with screenings provided to 2,314 young people under 25 years.

With an increasingly higher demand and community members accessing the service, a number of service improvements have been implemented to improve the client journey. These included:

- A review of the Single Point of Entry system with feedback from clients being gained through a website feedback portal, the implementation of iPad feedback tools in the Davoren Park and Woodville sites, and through the annual client satisfaction survey. Overwhelmingly feedback was positive; this was further substantiated by undertaking a snapshot audit of the call volume and waiting times clients experience.

- An improvement in the drop-in system to streamline care. These changes included a triage system so that the service is targeted at people under 35 years requiring STI screening.

- The appointment of a Practice Manager to review and streamline the administrative functions of clinical services across all locations.

- The scoping and preparation for the implementation of Near-Patient Testing, initially at the Woodville site. This will enable testing and treatment on site and on the day for clients with STIs.

Individual reports can be found in this annual report from the clinical services and community programs teams which give a broad overview of the programs. Each of the community programs has a common thread in that they build the capacity of workers and educators to work with young people around a range of sexual health and relationships issues. Each program works in partnership to strengthen the program and extend its reach. Ongoing evaluation of training provided ensures the programs meet the needs of the audience and remain relevant to the issues facing young people today.

Sue Arwen
Manager, Clinical Services & Community Programs Division
COUNSELLING SERVICES

The Sexual Health Counselling team provides clients with affordable sexual health counselling, advice/information and referral, and training or consultancy to workers. In 2014–15 the team continued to increase the number of clients seen and services offered. A Team Leader position was created and a new counsellor was recruited.

The top sexual health issues presenting continue to be sexual relationship issues including work with couples, Genito Pelvic Pain – Penetration Disorder (GPP-PD) (Vaginismus), gender identity/gender transition, the effects of sexual violence, and sexual dysfunction such as erectile difficulties (in order of presentation). Secondary issues presenting mostly relate to anxiety and, to a lesser extent, depression and other emotional or behavioural issues such as grief and loss. The relationship between sexual health issues and mental health can be complex (for example, anxiety can arise from or cause sexual issues, and can maintain a sexual problem regardless of origin).

Other activities

- The team leader joined a Family Forum group, auspiced by Relationships Australia, and now contributes to an Advertiser column in response to letters from the public.
- Clients were interviewed as part of the organisation's Rainbow Tick accreditation.
- The team has worked alongside a Disability Project Officer, referring some clients who are more suited to education (or their workers/carers who require this).
- Consulting work has largely revolved around resourcing community members over the phone.

Other activities

- Networking/liaison work has focused on young people and mental health, due to changes in funding and services available to this client group across the state.
- Training of nurses has been a particular focus.
- Professional development opportunities have been sought in areas such as Trauma Informed Practice (TIP), an evidence-based approach to working with trauma.
- The team attended a workshop entitled Mental Health-care professionals working with transgender people.

COUNSELLING TEAM

Shifts in counselling client presentations over the years

Over time we have seen a shift from older clients, often married, questioning their gender or else wanting to explore gender ‘play’ (such as dressing at home, at times purely for sexual arousal, possibly with a partner) to more young people who identify as genderqueer, transgender or gender questioning. These younger clients often have more clarity about their gender identity, its expression and expect acceptance from those around them, when first presenting to SHine SA.

As counsellors it is tempting to speculate that social change is reflected via client presentations, and we hope that as a society we are seeing a transition to greater valuing and recognition of diversity in the areas of gender identity. There is much work to be done to progress this change, as in the area of sexuality where similar positive shifts have been seen and continue to take place. There are also indications of social ‘shifting’ in terms of taboos, social norms, judgment or stigma (even discrimination) in the domain of specific sexual concerns. We note that more young women disclose to others they know (family, friends and partners) about issues such as pain with intercourse and work through this issue while in relationships. This aids our continued work around the effects of shame, secrecy, isolation surrounding this topic (GPP-PD or Vaginismus), leading to greater success in our work with clients on such problems.

ONLINE CHLAMYDIA INITIATIVE: GET CHECKED NOW WEBSITE

The Online Chlamydia Initiative, Get Checked Now (www.getcheckednow.com.au), was developed, in collaboration with a number of agencies, as part of the South Australian Sexually Transmissible Infections (STI) Action Plan 2012–2015. It aims to increase access for young people to opportunistic STI screening. The initiative is a web-based program targeting young South Australians aged 16–30, guiding them through a risk self-assessment. If the risk assessment deems them to be eligible, the young person can have a free test for Chlamydia and Gonorrhoea without needing to see a doctor. The process includes printing a pathology request form or downloading the form to their smartphone/tablet, and then taking this to a SA Pathology Patient Collection Centre for the test. Results and follow-up are provided by SHine SA Registered Nurses/Midwives.

The Get Checked Now website, launched in March 2014 to address the rising rates of Chlamydia and Gonorrhoea in young South Australians, has shown increased traffic to the website. This year 20 people have been treated with nothing but respect, kindness and compassion, and am able to feel comfortable talking about something I never thought I would be able to. The counselling I’ve received has given me hope for my future.

Shine SA Client 2015

SINGLE POINT OF ENTRY 2014–15

In January 2014, Shine SA moved to a Single Point of Entry (SPOE) system which effectively meant clients and community members would ring one central telephone number for all services within SHine SA. The SPOE is managed by a trained team of four Administrative Receptionists. The aim was to facilitate an effective and efficient as well as seamless frontline service for clients and community by ringing one central number where appointments could be made at any of SHine SA’s five clinics or three counselling services, or calls could be transferred to any worker or team within any of the three main locations SHine SA operates from.

The table below highlights in a three-month comparable period in 2014 and then in 2015, the volume of calls received and the improvement over time in the number of calls answered vs the number abandoned (abandoned includes calls left on the message bank when the Administrative Receptionists are busy on other calls).

<table>
<thead>
<tr>
<th></th>
<th>Calls Answered</th>
<th>Abandoned</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/1/14 - 31/3/14</td>
<td>7,925</td>
<td>5,630</td>
</tr>
<tr>
<td>1/1/15 - 31/3/15</td>
<td>6,320</td>
<td>5,996</td>
</tr>
</tbody>
</table>

Overall feedback gained from the community through the annual client survey, web-based feedback and the new iPad surveys available in most clinics, identified that the majority of clients were happy with the service and had their phone contact needs met.
This past year has seen significant growth and changes in clinical service provision. Across all Shine SA sites, over 7000 clients have been seen in 2014–15, totalling nearly 21,500 appointments. Through the service agreement with SA Health, and as a partner in the South Australian Sexually Transmitted Infection (STI) Action Plan, access to clinical services are prioritised for men and women under the age of 35. For people over 35, priority is given to the following client target groups:

- Aboriginal and Torres Strait Islander people
- Gay, Lesbian, Bisexual, Transgender and Intersex people
- People from culturally and linguistically diverse backgrounds
- People with disabilities
- People from rural and remote areas

People outside of these criteria who have a Medicare card are still able to access limited sexual health consultations with a Medical Officer. There is high demand for these appointments.

Walk-in services have proven to be particularly popular this year, especially with people under 25 and men under 35. Over 50% of our clients are under 25 years, and 78% of clients are under 35. We are aiming to increase this access for young people.

Screenings for sexually transmitted infections have increased this year, with over 9000 screening tests provided to people under 25 years. Screening for Chlamydia, Gonorrhoea, Syphilis and blood-borne virus screening for Hepatitis B, C and HIV were the highest screened STIs.

Contraception services continue to be in high demand, with an increase in the number of women seeking this service. The contraceptive pill is the most popular form of contraception, followed by long acting reversible contraceptives, such as the intrauterine device (IUD) and contraceptive implant. Over 1000 pregnancy tests were performed, and Emergency Contraception (EC) provided to more than 230 people.

The Sexual Healthline continues to provide accessible information, advice and referral through a telephone and email service to people favouring an anonymous and confidential service. Over 1300 calls were received this year, on issues from contraception enquiries to sexually transmitted infections and general sexual health.

A quality improvement initiative this year has been to introduce Clinical Portfolio responsibility to Registered Nurses and Midwives employed at Shine SA. These areas include governance and quality assurance work on areas such as Service Delivery Guidelines, Infection Control, Work Health Safety, Immunisation, the Disability Project, membership of the Gay Lesbian Bisexual Transgender and Intersex (GLBTI) staff network, Medication Management and Near-Patient Testing Project.

Planning is well underway to implement on-site testing for STIs, with the purchase of microscopes and laboratory equipment at three sites. This will enable symptomatic clients to be given a diagnosis and treatment on the same day.

The valuable association with ‘Adelaide to Outback’, which enables the employment of GP Registrars at Shine SA under the supervision of the Director of Medical Services and other experienced Medical Officers, has continued this year. This offers junior doctors the opportunity to increase their skills in sexual and reproductive health, in a supportive clinical environment.

Shine SA continues to work in partnership with the SA Prison Health Service, providing weekly sexual and reproductive health services for women who are in prison. This year saw the service expanded to include fortnightly visits to Yatala Labour Prison and the Adelaide Remand Centre.
SAFE SCHOOLS COALITION SOUTH AUSTRALIA

In June 2014 SHine SA was proud to commence the delivery of Safe Schools Coalition SA as part of the national roll out of Safe Schools Coalition Australia. Funded by the Australian Government Department of Education, and nationally convened by the Foundation for Young Australians, Safe Schools Coalition Australia is dedicated to creating safe and inclusive schools for same sex attracted, intersex and gender diverse students, staff and families. By joining the coalition, schools make a commitment to take action and are supported with free access to high quality resources, tailored professional development, consultancy and ongoing support.

The Safe Schools Coalition SA Project Manager at SHine SA works as part of a national team of state partners and contributes to the program on a national level.

Key outcomes for 2014–15

- 48 South Australian schools joined the coalition (2 primary, 35 secondary, 11 combined).
- All of staff professional development sessions were delivered at 21 member schools to approx. 1300 staff.
- 18 schools and families accessed consultancy and support for transgender students.
- Policy support was provided to the Department for Education and Child Development and individual schools.
- A Youth Engagement Worker position was created and a Youth Engagement Strategy established.

The significant support provided by the Focus Schools team and SHine SAs positive reputation within the education sector are key factors for the success of this program.

FOCUS SCHOOLS PROGRAM

The Focus Schools team continues to support 124 state schools with a secondary component in SA. These schools have received Principal and Governing Council endorsement to join the Focus Schools Program. This equates to 93% of Department for Education and Child Development (DECD) schools with a secondary component. This year we have welcomed Gawler and District B–12 College to the program. All Focus Schools received professional development, resources, curriculum and personnel support to allow them to deliver a comprehensive, whole of school approach in the area of Relationships and Sexual Health (R&SH) education. Additionally, we have supported the Youth Education Centre with professional development and resources to enable them to provide learning opportunities to the young people who are in secure care and not connected to mainstream schooling.

Professional development

A total of 839 secondary teachers attended courses. Nine 15-hour courses, aiming to increase the confidence and capacity of teachers to deliver comprehensive R&SH curriculum to their students, were offered with 130 participants. Before training 42% of participants indicated that they were confident or very confident to teach relationships and sexual health. This increased to 98% after they had completed the training.

607 staff participated in update sessions from 93 schools while an additional 102 participants attending a one-day workshop to support students with disability.

Additionally, tailored workshops of 10 hours duration were delivered to 120 pre-service teachers at UniSA.

Student evaluation

In 2014 the program received feedback from a record number of students (n=4295) representing all 71 Focus Schools. These schools received an individual summary report as well as the full report that reflected the cumulative data. This allowed for comparisons and the results to be used to promote their program through school newsletter articles and in responding to queries from the school community.

Students overwhelmingly endorsed the program with 86% of students rating the course overall as good or excellent and 95% believing the course will be useful now or in the future. A report titled 2014 Snapshot of student feedback on Relationships & Sexual Health Education can be found on the SHine SA website.

Primary sector support

SHine SA has developed a Years 5–7 comprehensive R&SH curriculum and an associated teacher reference book Teach it like it is: Primary. This curriculum complements both the Australian Health and Physical Education Curriculum and the Keeping Safe: Child Protection Curriculum. This curriculum was made available to participants at twelve 15-hour courses that focused on the primary years with 179 attendees. Since 2014, staff from 74 separate DECD schools with a primary component have attended courses and received the curriculum.

Additional support

Presentations to secondary students that highlighted SHine SAs services were conducted on 39 occasions to a total of 2800 students. These were often conducted at the end of a series of R&SH lessons reinforcing classroom learning and where the students can go for help and information in the future.

Currently there are 190 members of the Relationships & Sexual Health Education Email Network for Teachers. Members receive an email approximately once a term highlighting training opportunities, new resources, research articles, and anything that is relevant and interesting to support their teaching role.

Focus Schools throughout South Australia

I’m really excited about all the action that’s being taken and can’t wait to start seeing these things being implemented. I had been feeling kind of lonely, hopeless and isolated for what feels like a lifetime, to have the school take this step and to be a part of it means the world to me.

Student, Safe Schools Coalition school

SHINE SA ANNUAL REPORT 2014–15
The Yarning On program delivered through the Close the Gap team has been well received and embraced by the Aboriginal and Torres Strait Islander community living and working in rural and remote South Australia since January 2010. Originally funded through the COAG National Partnership Agreement on Closing the Gap in Indigenous Health Outcomes, the program, now funded through SA Health, is in its final year of funding.

During 2014–15 the Yarning On Aboriginal Focus Schools and Investing in Aboriginal Youth programs have continued to work toward improving sexual health outcomes for Aboriginal people in South Australia and reducing teenage pregnancies for young Aboriginal women. The program has a strong community education focus which has resulted in increased STI testing and consequently an increase in positive STI results.

Partnerships remain crucial to the development, delivery and evaluation of the program. A strong partnership has developed with the Aboriginal Health Council of SA and with the Department for Education and Child Development. The Yarning On program has paved the way with a solid foundation for positive future long term sexual health outcomes for Aboriginal and Torres Strait Islander communities in SA.

Over the past year, the program has strengthened its relationships with schools and communities, especially within the Anangu Pitjantjatjara Yankunytjatjara (APY) Lands, and has supported the delivery of the Keeping Safe: Child Protection Curriculum in the 17 Aboriginal Focus Schools across rural and remote SA. The Aboriginal Focus Schools and Investing in Aboriginal Youth training programs both include pre and post training questionnaires. Levels of individuals confidence prior to training has often been described as high; however, during the training the realisation that there were gaps in personal knowledge around topics such as safer sex, relationships, gender diversity, body talk, pregnancy options, contraception, STIs and peer education were soon evident. Individual evaluation and feedback clearly states how highly beneficial the training is at increasing confidence in sexual health and respectful relationships topics. Participants love the resources, descriptive stories, sense of trust and cultural safety, practicality, ease of use, up-to-date information and non-judgmental, flexible, thought provoking, informative, factual, inclusive and professional training.

The Yarning On team is currently located in Karrparinthi Aboriginal Health & Wellbeing Centre in the grounds of the SHine SA Woodville site. This building is a culturally safe space for the Aboriginal community members who visit the western suburbs of Adelaide. Services currently provided include a fortnightly sexual health and wellbeing clinical service for metropolitan based Aboriginal community members. We also hold culturally relevant fortnightly community information sessions on Wednesdays with a light lunch provided.

The ongoing vision is that the centre will continue to offer a holistic approach to healthy relationships and service provision which leads to increased positive Aboriginal health and wellbeing outcomes. We pride ourselves on the delivery of safe, respectful information sharing around healthy relationships to Aboriginal and Torres Strait Islander community members both near and far.
SHine SA continues to evolve and grow as we strive to meet the goals of the 2013–16 Strategic Plan, and begin to look forward to 2020. Over the past year, I have completed training as a Sexual Health Physician, paving the way for future Sexual Health Registrars to train at SHine SA. I have also been appointed as a Lecturer in the Adelaide University Rural Medical School.

The focus of 2015 has been on strengthening clinical networks, building the medical workforce, expanding clinical services, affirming a robust clinical governance system and supporting our education and training events. This has been achieved by:

- re-establishing links with GP education providers such as HealthEd, the South Australian Postgraduate Medical Education Association (SAPMEA) and the Australasian Society for HIV Medicine (ASHM)
- attending the Royal Adelaide Hospital HIV and the HIV/Hepatitis Clinical Meetings
- providing ongoing clinical advice to the pharmacists at the Repatriation Hospital DATIS service
- strengthening SHine SA’s relationship with local sexual and reproductive health care providers such as the RDNS SA HIV Liaison Nurses, Pregnancy Advisory Centre, Yarrow Place and Clinic 275, as well as the interstate Family Planning Organisations
- recruiting five new medical staff to the SHine SA team – with plans to further expand the workforce in 2016
- establishing a GP Registrar Special Skills training post
- presenting at two national conferences: Australian Society for Psychosocial Obstetrics and Gynaecology; Australian and New Zealand Vulvovaginal Society
- providing educational updates for the SA Obstetric Shared Care Program, the Women’s and Children’s Midwives Clinical Network, the SHine SA evening education sessions, HealthEd, SAPMEA and the Sexual Health Nurses Network
- involvement in education and research with the Pelvic Pain Foundation of Australia
- continuing to review and update the Service Delivery Guidelines in conjunction with the Clinical Governance Committee

My aim is to support SHine SA’s continuing development as the leading sexual and reproductive health care agency in South Australia, ensuring the highest standards of clinical care. The tables below show significant increases in the number of positive Neisseria gonorrhoeae and Chlamydia trachomatis diagnoses made at SHine SA over the past five years:

Dr Tonia Mezzini
BA (Hons) BMBS MHSSH FRACGP FACS (SHM)
Director of Medical Services
Office of the CEO

**RESPECT**

WE EMBRACE DIFFERENCE AND CELEBRATE DIVERSITY; WE WELCOME PEOPLE WHO ARE INTERSEX, GENDER DIVERSE AND OF ALL SEXUALITIES
INTEGRITY

OUR DECISIONS ARE TRANSPARENT; OUR PEOPLE ARE ACCOUNTABLE; WE ARE HIGHLY TRUSTWORTHY; WE RESPECT CONFIDENTIALITY

EDUCATION, INFORMATION & RESEARCH DIVISION

The Education, Information & Research Division consists of Medical, Nursing & Midwifery Education and Curriculum & Resource Development for teachers; Community & Organisational Education (CGED); and Library, Resources & Information. The Division provides formal courses and updates for the workforce in the area of sexual health and relationships education. The Library & Resource Centre specialist service of print-based and other resources supports the whole organisation and also serves the South Australian community. This is also true of the development and production of high quality resources and provision of information on the SHINE SA website.

This year saw some significant staffing changes with the retirement of Jane Flentje, who developed the original Sexual Health and Relationships Education (SHARE) curriculum and accompanying resources, which was piloted from 2003-05 and later evolved into the current Focus Schools Program. The success of this program is a direct result of her input and continues to have national and international recognition. We also welcomed new staff in the positions of Coordinator of Medical Education, CALD Youth Project Officer and Executive Assistant.

Work is underway to scope disability services for SHINE SA, in order to provide much needed support for people with disabilities, their families, teachers and employers. Other important areas for the Division include an STI Workforce Strategy for SA and nPEP education to staff at a number of SA Health sites and other services.

The first phase of the Australian Research Council Linkage Grant with Professor Bruce Johnson at UniSA and researchers at Deakin University and the University of Sussex is now complete and the report from this work will be launched in October 2015 at SHINE SA. The project asks young people how and what they learn in school based sexual and relationships education and will inform the re-design of school-based programs in the future. Phase 2 of the project will be undertaken in the second part of 2015.

The Division continues to provide excellent support to the South Australian workforce and community to provide good sexual health outcomes. I thank all members of the team for their dedicated contribution this year.

Dr Helen Calabretto
Manager, Education, Information & Research Division

Education, Information & Research Division Team Members
The Community & Organisational Education (COEd) team had a highly productive and successful year.

The appointment of a former SHine SA Peer Educator and Youth Action Team member to the position of Culturally and Linguistically Diverse (CALD) Youth Project Officer has brought a wealth of knowledge to share about CALD sexual health issues.

The FReedom to Explore Sexual Health (FRESH) Courses were reviewed with the input of external course reference committees, and the FRESH Assessment has now been separated from the main course, enabling the coordinators to cover additional topics such as Sex and the Media and Sexual Health and Mental Health. The team also delivered many tailored training sessions with organisations such as Australian Red Cross, Minda and Nunkuwarrin Yunti.

The team coordinated and implemented a diverse range of health promotion and community education activities ranging from small group sessions with young people, CALD women and prisoners in Mobilong Prison to stalls at community expos and larger events. We worked in partnership with a range of community and health organisations to deliver collaborative projects and events, such as the World AIDS Day Marketplace, which attracted over 120 community members, the Youth Speak Out Forum and International Day Against Homophobia, Transphobia and Biphobia event.

We also launched an innovative and informative new service, the South Australian Sexual Health Awareness (SASHA) service, with sexual health and related information, news and open source materials to keep everyone up-to-date, and grew our Facebook page likes by nearly 100% with a strategic and consistent social media approach.
Following the creation of the Corporate Services Division in 2013 a great deal of work continues to be undertaken to streamline the processes to enable the best possible quality and efficient service to be provided to all internal and external customers of the service. During the course of the year Information Technology and Records Management became part of Corporate Services and a Human Resources Manager and Chief Finance Officer were recruited to the division.

A detailed marketing research project was undertaken during 2015 to enable SHine SA to better understand what our customers and the general community views are about SHine SA. A new SHine SA website was launched in June 2015. There has been continual consultation with staff representatives and Australian Services Union in relation to the SHine SA Administrative, Community Services and Professional employees enterprise agreement.

Functions of Corporate Services
- Finance
- Payroll
- Human Resources
- Marketing and Communications
- Business Models
- Property and Facilities
- Information Technology and Records Management
- Risk Management

2014–15 key activities

Finance
- Commencement of Chief Finance Officer.
- Development of management dashboard and financial reporting and budgetary system.
- Streamlining financial and corporate services processes.

Human Resources
- Commencement of Human Resources Manager.
- Completion of nursing EBA.

Marketing and Communications
- Market research study undertaken.
- New website.

Business Models
- Introduction of Tyro to enhance MBS billing.

Property and Facilities
- Davoren Park clinic refurbishments has gone out to tender.

Risk Management
- Two consultancies have been undertaken to assess our risk management exposure, and assist SHine SA to fulfil its legal responsibility in regard to risk management.

Alan McLaughlin
Manager/Chief Finance Officer, Corporate Services Division

SHINE SA ANNUAL REPORT 2014–15

SHINE SA ANNUAL REPORT 2014–15
**HUMAN RESOURCES**

Key activities for the SHine SA Human Resources function in 2014–15 included:

- commencement of Human Resources Manager three days per week from March 2015
- SHine SA Nursing & Midwifery Employees Enterprise Agreement 2014 signed in October 2014
- continuing consultation between management, employee representatives and the Australian Services Union in relation to the SHine SA Administrative, Community Services and Professional Employees Enterprise Agreement
- drafting of SHine SA Human Resources Strategic Framework
- revision of remaining SHine SA Human Resources Policies and Procedures
- appointment of external consultant to undertake the SHine SA Administration Review
- commencing consultation for the purposes of designing and implementing a SHine SA Attraction and Retention Procedure involving streamlining and enhancing SHine SA’s current recruitment and orientation processes
- revision of SHine SA Performance and Development framework and documentation
QUALITY OF CARE

Quality is one of the four strategic pillars that make up SHine SA’s Strategic Framework. The pillar is made up of Corporate and Clinical Governance, Service Quality and Assets & Systems objectives. The engagement of suitably qualified and experienced staff to deliver services is fundamental to ensuring the quality of sexual health services provided by SHine SA. The recruitment and orientation process has been strengthened to ensure staff are employed who support SHine SA’s values.

Accreditation

SHine SA undertook its seventh cycle of accreditation this year with the Quality Improvement Council (QIC) and for the first time the Rainbow Tick Accreditation, both through the Quality Innovation Performance (QIP). The joint accreditation review took place in March 2015. SHine SA has been awarded a three-month period of grace to complete one area within QIC and achieved 19 out of the 24 required sections in the Rainbow Tick accreditation. Again we have been awarded a three-month period of grace to satisfactorily complete these activities. This work will be completed and submitted to QIC late August 2015 along with a three-year quality work plan for both accreditations.

Continuous Quality Improvement

2014–15 saw the development of a Gay, Lesbian, Bisexual, Transgender & Intersex (GLBTI) staff network that drove the Rainbow Tick Accreditation preparation. Membership incorporated representatives from all work groups. This highly active group undertook a self-assessment, and with Executive support made many recommendations and improvements to several service aspects. These included:

- The inclusion of proof of satisfactory values and attitudes towards GLBTI communities into the Job and person specification, inclusion in interviews and referee checks and a comprehensive orientation program.
- Amendments to the way personal information is collected relating to sexuality and gender on the client registration form.
- Introduction of all-gender toilets in SHine SA owned sites.
- A series of posters advising GLBTI clients they are welcome at SHine SA.
- A specific message on the website and all key pamphlets: ‘SHine SA welcomes people who are intersex, gender diverse and of all sexualities’.
- A website feedback portal.
- Professional development for all staff.

This model of staff involvement in the changing of policy and practice to create a safe and inclusive environment for GLBTI clients is being replicated in 2015–16 for the development of an Aboriginal and Torres Strait Islander staff network and a Disability staff network. These networks report directly to the Quality Committee.

The main focus of the Quality Committee has been to embed quality into each area of work and to oversee the accreditation. The committee will continue to encourage and oversee the development of quality activities and the implementation and monitoring of the Quality Work Plan. The Quality Committee, Clinical Governance Committee and Work Health Safety Committee are working collaboratively to ensure a high quality organisation in which staff work and clients receive the best possible care. Following accreditation, the position of Quality Officer became vacant and will be recruited to in August 2015. This position now includes a Work Health Safety focus to make it a more substantial role.

Clinical Governance

2014–15 saw the further development of the Clinical Governance functions in SHine SA. The Clinical Governance Framework was reviewed and improved and the first suite of reports came from the Clinical Governance Plan through the Dashboard of indicators. Quarterly reports to the SHine SA Finance, Audit and Risk committee include audit results of:

- Staff
- sick leave trends
- professional registrations
- driver’s licences
- Child Safe Environments DSCI checks
- Clinical audits
- allergy recording
- audits of clients’ records for quality purposes
- demand management

SHine SA continues to be committed through its quality and governance structures to ensuring the client experiences the highest possible level of care and service.

QIC ACCREDITATION TEAM
I am pleased to deliver my maiden Annual Financial Statement for SHine SA for the year ending 30 June 2015. In particular, I would like to acknowledge and thank Matthew Rosenberg for his contribution to SHine SA over the past few years as Treasurer and the assistance he has given to the Finance, Audit and Risk Committee during the course of this year.

It is pleasing to report that in the 2015 financial year there has been an increase in clinical services of 23%, counselling services 43%, and workforce participants 62%. 78% of our clients are under 35 and 86% of our clients are from communities of interest. SHine SA reports an under budget operating deficit of $285,301 for 2014–15 ($91,898 deficit for 2013–14) which reflects the priorities set by the SHine SA Board for the year.

As at 30 June 2015 total assets after depreciation were $6,211,173 (2014: $6,147,629), and total liabilities were $1,497,533 (2014: $1,132,212). Retained earnings were $3,252,227 (2014: $3,537,528) comprising previous years’ accumulated funds. Asset revaluation reserve of $1,477,889 remains unaltered.

The cost of the Woodville Road Property Deed for 2015 was $46,715 ($131,654 for 2013–14) with a lower cost for 2015 due to a reduction in Consumer Price Index (CPI) for South Australia.

There has been a great deal of improvement in financial and corporate governance this financial year. The Finance, Audit and Risk Committee has worked very hard with management and staff to introduce a culture of prudent financial management and implement the changes required to manoeuvre SHine SA’s position to take advantage of tender opportunities which complement its core services.

I would particularly like to thank Management and the Finance Team for the support I have received during my short time as Chair of the Finance, Audit and Risk Committee and I would like to thank former and current Board members for their ongoing support and professionalism.

Finally, I am pleased to report that SHine SA remains in a sound financial position.

Jody Bund B.Com GAICD
Treasurer, SHine SA Board
Chair, Finance and Audit Advisory Committee

### Income & Expenditure

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Income</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grant Income</td>
<td>5,708,100</td>
<td>5,812,221</td>
<td>5,399,153</td>
<td>4,986,765</td>
<td>5,437,538</td>
</tr>
<tr>
<td>Trading Income</td>
<td>536,213</td>
<td>489,128</td>
<td>657,268</td>
<td>747,584</td>
<td>928,836</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>6,244,313</td>
<td>6,301,349</td>
<td>6,056,421</td>
<td>5,734,349</td>
<td>6,366,374</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries &amp; Wages</td>
<td>4,516,760</td>
<td>4,710,835</td>
<td>4,588,386</td>
<td>4,301,279</td>
<td>5,224,817</td>
</tr>
<tr>
<td>Goods &amp; Services</td>
<td>1,723,521</td>
<td>1,583,109</td>
<td>1,387,659</td>
<td>1,524,968</td>
<td>1,426,858</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>6,240,281</td>
<td>6,293,944</td>
<td>5,976,045</td>
<td>5,826,247</td>
<td>6,651,675</td>
</tr>
<tr>
<td><strong>Net Operating Surplus/(Deficit)</strong></td>
<td>4,032</td>
<td>7,405</td>
<td>80,376</td>
<td>(91,898)</td>
<td>(285,301)</td>
</tr>
</tbody>
</table>

### Comparisons

<table>
<thead>
<tr>
<th></th>
<th>SA Health</th>
<th>Close the Gap</th>
<th>Safe Schools</th>
<th>Other Programs</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenue</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Grant Income</td>
<td>4,681,806</td>
<td>431,409</td>
<td>119,836</td>
<td>4,487</td>
<td>5,437,538</td>
</tr>
<tr>
<td>Other Income</td>
<td>5</td>
<td>12,447</td>
<td>916,384</td>
<td></td>
<td>928,836</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td>4,681,811</td>
<td>643,856</td>
<td>119,836</td>
<td>902,871</td>
<td>6,366,374</td>
</tr>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salaries &amp; Oncosts</td>
<td>3,592,750</td>
<td>459,420</td>
<td>95,638</td>
<td>1,077,009</td>
<td>5,224,817</td>
</tr>
<tr>
<td>Other Expenses</td>
<td>1,135,369</td>
<td>184,436</td>
<td>24,198</td>
<td>82,855</td>
<td>1,426,858</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>4,728,119</td>
<td>643,856</td>
<td>119,836</td>
<td>1,159,864</td>
<td>6,651,675</td>
</tr>
<tr>
<td><strong>Surplus/(Deficit)</strong></td>
<td>(46,308)</td>
<td>(0)</td>
<td>0</td>
<td>(238,993)</td>
<td>(285,301)</td>
</tr>
</tbody>
</table>
SHINE SA ANNUAL REPORT 2014–15

BOARD’S REPORT

The Board Members present their report on the financial statements of the Association for the year ended 30 June 2015

The following persons held office as Council Members as at the date of this report:

Philip Cochrane (appointed November 2014)
Julian Quill
Matthew Rosendegard
Coral Counsell
Vivienne Power
Heather Hurrell
Christine James
Andy Lloyd (appointed November 2014)
Petra Maloney (appointed November 2014)

PRINCIPAL ACTIVITIES

To receive money from the Australian Government and provide programs and support to improve the sexual wellbeing of South Australians.

SIGNIFICANT CHANGES

No significant changes in the nature of these activities occurred during the year.

REVENUE

The Association has no primary income for the year ended 30 June 2015 (deduced by $2,267,574 2014: loss $94,446).

REPORT ON OTHER收入

All matters of circumstances have been noted since the end of the financial year, that have significantly affected or may significantly affect:

(i) the operations of the Association
(ii) the result of the operation, and
(iii) the solvency of the Association

RECOMMENDED

(i) the appointment of the Council Members of the Association:

a) During the year ended 30 June 2015 no:

(i) office of the Association

(ii) person from whose office a member of the Board, officer of the Association, 15

(iii) a director of the Association

(iv) a subsidiary trustee of the Association

b) During the year ended 30 June 2015 no officer of the Association received directly or indirectly from the Association any payment or other kind of a pecuniary value.

Signed in accordance with a resolution of the Board Members.

Board Member

[Signature]

Dated this 14th day of September 2015
### Statement of Profit or Loss and Other Comprehensive Income

*For the year ended 30 June 2015*

<table>
<thead>
<tr>
<th>Description</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Income</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Share income</td>
<td>5,437,500</td>
<td>4,205,700</td>
</tr>
<tr>
<td>Other income</td>
<td>830,432</td>
<td>902,020</td>
</tr>
<tr>
<td>Interest</td>
<td>124,494</td>
<td>145,698</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>6,392,426</td>
<td>5,253,418</td>
</tr>
<tr>
<td>Expenditure</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Salary and Wages</td>
<td>2,828,832</td>
<td>2,514,205</td>
</tr>
<tr>
<td>Administrative Costs</td>
<td>726,315</td>
<td>724,143</td>
</tr>
<tr>
<td>Salaries</td>
<td>201,714</td>
<td>242,837</td>
</tr>
<tr>
<td>Grants</td>
<td>125,914</td>
<td>157,897</td>
</tr>
<tr>
<td>Finance Costs</td>
<td>45,564</td>
<td>33,422</td>
</tr>
<tr>
<td>Depreciation</td>
<td>72,014</td>
<td>58,094</td>
</tr>
<tr>
<td>Loss on Disposal of Assets</td>
<td>40,510</td>
<td>78,272</td>
</tr>
<tr>
<td>Other Income</td>
<td>57,575</td>
<td>151,254</td>
</tr>
<tr>
<td><strong>Total Expenditure</strong></td>
<td>4,083,745</td>
<td>3,772,087</td>
</tr>
<tr>
<td><strong>Profit</strong></td>
<td>(1,691,324)</td>
<td>(1,518,670)</td>
</tr>
<tr>
<td><strong>Other Comprehensive Income</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><em>Items that were reclassified later to profit or loss</em></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Half year provision of unamortised deferred assets</td>
<td>156,178</td>
<td></td>
</tr>
<tr>
<td><strong>Other Comprehensive Income/Loss</strong></td>
<td>(156,178)</td>
<td>(187,860)</td>
</tr>
<tr>
<td><strong>Total Comprehensive Income/Loss</strong></td>
<td>(1,847,502)</td>
<td>(1,706,530)</td>
</tr>
</tbody>
</table>

The accompanying notes form an integral part of these financial statements.
### STATEMENT OF CHANGES IN EQUITY
#### FOR THE YEAR ENDED 30 JUNE 2015

<table>
<thead>
<tr>
<th>Description</th>
<th>Balance at 1 July 2015</th>
<th>Operating Loss for 2014 Year</th>
<th>Balance at 30 June 2016</th>
<th>Operating Loss for 2015 Year</th>
<th>Cumulative Income (Loss)</th>
<th>Balance at 31 June 2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenues</td>
<td>$3,029,405</td>
<td>$1,472,580</td>
<td>$3,312,027</td>
<td>$1,472,380</td>
<td>$1,472,580</td>
<td>$3,312,027</td>
</tr>
<tr>
<td>Expenses</td>
<td>(61,860)</td>
<td>(1,472,380)</td>
<td>(61,860)</td>
<td>(1,472,380)</td>
<td>(1,472,580)</td>
<td>(61,860)</td>
</tr>
<tr>
<td>Net Accumulated Funds</td>
<td>$3,312,027</td>
<td>$1,472,580</td>
<td>$3,312,027</td>
<td>$1,472,380</td>
<td>$1,472,580</td>
<td>$3,312,027</td>
</tr>
</tbody>
</table>

The accompanying notes form part of these financial statements.

### STATEMENT OF CASH FLOWS
#### FOR THE YEAR ENDED 30 JUNE 2015

<table>
<thead>
<tr>
<th>Description</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash flows from operating activities:</td>
<td>$</td>
<td>$</td>
</tr>
<tr>
<td>Revenue</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Expenses</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net cash flows provided by operating activities</td>
<td>108</td>
<td>366</td>
</tr>
<tr>
<td>Cash flows from investing activities:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Purchase of property, plant and equipment</td>
<td>(504,420)</td>
<td>(506,521)</td>
</tr>
<tr>
<td>Sale/Disposal of property, plant and equipment</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net cash flows used in investing activities</td>
<td>(504,420)</td>
<td>(506,521)</td>
</tr>
<tr>
<td>Cash flows from financing activities:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loan principal repayments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dividends</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net cash flows provided by financing activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Increase/(decrease) in cash held at end of year</td>
<td>(281,554)</td>
<td>(212,402)</td>
</tr>
<tr>
<td>Cash at beginning of year</td>
<td>1,472,471</td>
<td>1,683,803</td>
</tr>
<tr>
<td>Cash at end of year</td>
<td>1,370,917</td>
<td>1,370,917</td>
</tr>
</tbody>
</table>

The accompanying notes form part of these financial statements.
3 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

(a) Revenue:

Revenue is recognised when the following conditions are met:

(i) the contractual or legal title to the goods or services has transferred to the customer,
(ii) the goods or services have been transferred to the customer and the customer is able to utilise and benefit from them,
(iii) the customer has accepted ownership of the goods and services,
(iv) the amount of the consideration is fixed or determinable,
(v) the entity is probable of collecting the consideration.

Revenue from the provision of goods and services is recognised at the reported cost.

All revenue is stated net of the amount of goods and services tax (GST).

(b) Income Tax

The entity is subject to income tax in the country in which it operates. The entity’s income tax expense for the year ended 30 June 2015 is based on tax laws that have been enacted or incised at the date the financial statements are approved for publication.

(c) Goods and Services Tax (GST)

Input tax credits are recognised net of the amount of GST, except where the amount of GST is not tax deductible. In these instances, the amount is recognised as part of the cost of goods sold or as an asset, as appropriate. Output tax credits are recognised as a reduction of the liability.

(d) Property, Plant and Equipment

Property, plant and equipment are recognised at cost. New assets are recognised on an asset management system at the date of acquisition. Any costs incurred in bringing assets to a working condition are added to the cost. The cost of disposals of property, plant and equipment is determined by deducting proceeds from disposal from the carrying amount of the asset.

(e) Stockholders’ Equity

Share capital and retained earnings are recognised at fair value. The carrying amount of retained earnings is determined by deducting any unrealised gains or losses on financial instruments from the fair value of the financial instruments.

(f) Financial Instruments

Financial instruments are recognised and derecognised when the financial instrument is a financial asset or financial liability. The classification of financial instruments is determined at initial recognition and is reassessed at each reporting date. Financial instruments are classified as either financial assets at amortised cost or financial assets at fair value through profit or loss. Financial instruments are measured at fair value on initial recognition and at each reporting date for financial assets at fair value through profit or loss. Financial assets at amortised cost are measured at amortised cost at each reporting date. Financial liabilities are measured at amortised cost at each reporting date. Financial liabilities other than financial liabilities at amortised cost are measured at fair value at each reporting date.
### 2. Cash and Cash Equivalents

<table>
<thead>
<tr>
<th>Year</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash at Bank</td>
<td>4,982</td>
<td>4,982</td>
</tr>
<tr>
<td>Cash in Bank</td>
<td>5,635,407</td>
<td>5,635,407</td>
</tr>
<tr>
<td>Total Cash and Cash Equivalents</td>
<td>5,635,491</td>
<td>5,635,491</td>
</tr>
</tbody>
</table>

### 3. Trade and Other Receivables

<table>
<thead>
<tr>
<th>Category</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade Receivables</td>
<td>65,347</td>
<td>13,131</td>
</tr>
<tr>
<td>Other Receivables</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Trade and Other Receivables</td>
<td>65,347</td>
<td>13,131</td>
</tr>
</tbody>
</table>

### 4. Inventories

<table>
<thead>
<tr>
<th>Category</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inventories at Cost</td>
<td>52,927</td>
<td>52,474</td>
</tr>
<tr>
<td>Total Inventories</td>
<td>52,927</td>
<td>52,474</td>
</tr>
</tbody>
</table>

### 5. Trade and Other Payables

<table>
<thead>
<tr>
<th>Category</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rent Payable</td>
<td>14,430</td>
<td></td>
</tr>
<tr>
<td>Total Trade and Other Payables</td>
<td>24,682</td>
<td></td>
</tr>
</tbody>
</table>

### 6. Fixed Assets

<table>
<thead>
<tr>
<th>Property, Plant and Equipment</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land &amp; Buildings at Victory</td>
<td>3,687,141</td>
<td>3,687,141</td>
</tr>
<tr>
<td>Less: Accrued Depreciation</td>
<td>(1,664,197)</td>
<td>(1,664,197)</td>
</tr>
<tr>
<td>Total Land &amp; Buildings at Victory</td>
<td>2,022,944</td>
<td>2,022,944</td>
</tr>
<tr>
<td>Less: Accumulated Depreciation</td>
<td>(1,664,197)</td>
<td>(1,664,197)</td>
</tr>
<tr>
<td>Total Land &amp; Buildings at Victory</td>
<td>358,747</td>
<td>358,747</td>
</tr>
<tr>
<td>Less: Accumulated Depreciation</td>
<td>(1,664,197)</td>
<td>(1,664,197)</td>
</tr>
<tr>
<td>Total Property</td>
<td>3,687,141</td>
<td>3,687,141</td>
</tr>
</tbody>
</table>

### 7. Current Assets

<table>
<thead>
<tr>
<th>Category</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trade Receivables</td>
<td>65,347</td>
<td>13,131</td>
</tr>
<tr>
<td>Inventories</td>
<td>52,927</td>
<td>52,474</td>
</tr>
<tr>
<td>Total Current Assets</td>
<td>118,274</td>
<td>65,505</td>
</tr>
</tbody>
</table>

### 8. Fixed Assets

<table>
<thead>
<tr>
<th>Property, Plant and Equipment</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land &amp; Buildings at Victory</td>
<td>3,687,141</td>
<td>3,687,141</td>
</tr>
<tr>
<td>Less: Accumulated Depreciation</td>
<td>(1,664,197)</td>
<td>(1,664,197)</td>
</tr>
<tr>
<td>Total Land &amp; Buildings at Victory</td>
<td>2,022,944</td>
<td>2,022,944</td>
</tr>
<tr>
<td>Less: Accumulated Depreciation</td>
<td>(1,664,197)</td>
<td>(1,664,197)</td>
</tr>
<tr>
<td>Total Property</td>
<td>3,687,141</td>
<td>3,687,141</td>
</tr>
</tbody>
</table>

### 9. Current Liabilities

<table>
<thead>
<tr>
<th>Category</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rent Payable</td>
<td>14,430</td>
<td></td>
</tr>
<tr>
<td>Total Current Liabilities</td>
<td>24,682</td>
<td></td>
</tr>
</tbody>
</table>

### Annexes

**Land & Buildings at Victory** includes Victory 1 building at 63 Victory Road, 65 Victory Park, and Victory 2 building at 63 Victory Place, Victory Park property. The valuations for these properties were performed at 30 June 2015 by an independent valuer, Victoria Pty Ltd.

**Unremitted Revenue/Transfer to Capital Contribution**

<table>
<thead>
<tr>
<th>Amount</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance at 1 July</td>
<td>4,045,465</td>
<td></td>
</tr>
<tr>
<td>Balance at 30 June</td>
<td>4,684,987</td>
<td></td>
</tr>
<tr>
<td>Investment in Undistributed Revenue/Transfer to Capital Contribution</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
10. CASH FLOW INFORMATION

(a) Cash Flows from Operating Activities

<table>
<thead>
<tr>
<th>Item</th>
<th>2014 $</th>
<th>2013 $</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gross Cash Flow from Operations</td>
<td>3,719,297</td>
<td>3,782,231</td>
</tr>
<tr>
<td>Less: Non-cash adjustments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Decrease in Trade and Other Receivables</td>
<td>-9,807</td>
<td>-13,085</td>
</tr>
<tr>
<td>Decrease in Depreciation</td>
<td>-247</td>
<td>-4,273</td>
</tr>
<tr>
<td>Decrease in Other assets</td>
<td>-1,585</td>
<td>-1,215</td>
</tr>
<tr>
<td>Net cash flow provided by (used in) Operating Activities</td>
<td>-5,573,643</td>
<td>-5,354,229</td>
</tr>
</tbody>
</table>

11. EVENTS OCCURRING AFTER BALANCE DATE

There has been no significant events which have occurred subsequent to 30 June 2015.

12. RELATED PARTY DISCLOSURES

The names of the current or past Board Members of SHINE SA Inc. at any time during the financial year are as follows:

- Jane Smith
- Peter Johnson
- John Doe
- Jane Smith
- Tom Brown
- Sarah Lee
- Rebecca Lee
- Christina Brown
- Jennifer Lee
- James Brown

13. RESIGNATION OF MANAGEMENT COMMITTEE MEMBERS

No resignations were received in the year ended 30 June 2015.

14. COMMITMENT LIABILITIES

The Association has no other current or contingent liabilities as at 30 June 2015.

15. EXPENDITURE COMMITMENTS

Capita Commitments:

At reporting date, the Association has no commitment to settle capital expenditure (2014: $Nil).
SHINE SA INC

INDEPENDENT AUDITOR’S REPORT TO THE MEMBERS OF
SHINE SA INC


We have audited the accompanying financial report, being a special purpose financial report, of Shine SA Inc, which comprises the Assets and Liabilities Statement as at 30 June 2015, the Statement of Profit or Loss and Other Comprehensive Income, Statement of Changes in Equity and Statement of Cash Flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Board.

The Board’s Responsibility for the Financial Report

The Board of Shine SA Inc are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial statements is appropriate to meet the requirements of the Australian Charities and Not-for-profits Commission Act 2012 and the needs of the members. The Board’s responsibility also includes such internal control as the Board determine is necessary to enable the preparation and fair presentation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor’s Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. These standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing the procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor’s judgement, including the assessment of the risks of material misstatement to the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity’s preparation of the financial report that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity’s internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the Australian Charities and Not-for-profits Commission Act 2012.
Organisational Chart

SHine SA Board

Chief Executive Officer
Governance & Administration
Director of Medical Services

Office of the CEO

Clinical Services & Community Programs
Divisional Manager
Clinical Services
Focus Schools Program
Close the Gap
Quality & Risk
Counselling Services
Community Programs
Single Point of Entry
Safe Schools Coalition

Education, Information & Research
Divisional Manager
Professional Education
Library, Resources & Information
Community & Organisational Education
Research

Corporate Services
Divisional Manager
Finance
Payroll
ICT, Admin Systems, Reporting
HR & Industrial Support
Marketing
Business Unit
Property
Procurement
Partnerships with organisations committed to sexual and relationship wellbeing are greatly valued and we work collaboratively with a range of government and non-government agencies, family planning organisations, educational institutions, health associations and service providers, in order to best meet the relationships and sexual health needs of the South Australian community.

We thank our partners in 2014–15.

- Aboriginal Health Branch, SA Health
- Aboriginal Health Council of South Australia (AHCSA)
- Adelaide University
- Australian Federation of AIDS Organisations (AFAO)
- Australian Society of HIV Medicine (ASHM)
- Bfriend, Uniting Communities
- Clinic 275
- Dale Street Women’s Health Centre
- Department for Communities and Social Inclusion
- Department for Education and Child Development
- Disability SA
- Drug & Alcohol Services SA (DASSA)
- Family Planning Alliance Australia
- FEAST Festival
- Flinders University
- Foundation for Young Australians
- Gender Diversity Alliance SA
- GP Partners SA
- Headspace Woodville
- Hepatitis SA
- Mental Illness Fellowship SA
- Nganampa Health Council
- O’Brien Street Practice
- Pelvic Pain Foundation
- Pregnancy Advisory Centre
- Red Cross Australia
- Relationships Australia South Australia (RASA)
- Royal Adelaide Hospital STI BBV Network
- Royal Australian College of General Practitioners
- SA Cervix Screening Program
- SAFKI and Northern Adelaide Medicare Locals
- Sex Industry Network (SIN)
- STI and BBV Section, SA Health
- TAFE SA
- Uniting Care Wesley Port Adelaide
- University of South Australia
- Victorian AIDS Council
- Yarrow Place
- Youth Affairs Council of South Australia